

# Personal account application



## Irving Energy

10 King Square South, Saint John NB E2L 0G3

Attention: \_\_\_\_\_

### Primary Applicant Information

First/last name: \_\_\_\_\_  
(as it appears on driver's licence) Phone # \_\_\_\_\_

Home address: \_\_\_\_\_ Cell # \_\_\_\_\_

City, province: \_\_\_\_\_ Date of birth: \_\_\_\_\_

Email address: \_\_\_\_\_ SIN: \_\_\_\_\_

Existing Irving customer: Yes  No  Irving Energy account # \_\_\_\_\_

Former address: \_\_\_\_\_  
(if less than 2 years)

Own  Buying home  Rent  Landlord's phone # \_\_\_\_\_

Additional name to be added to account: \_\_\_\_\_ Relationship: \_\_\_\_\_

### Billing Options

Mailing address: \_\_\_\_\_

City, province: \_\_\_\_\_ Postal code: \_\_\_\_\_

Would you prefer e-billing and communications via email? Yes  No  Preferred language: English  French

Email address for e-billing \_\_\_\_\_ Mail me pre-authorized payment forms   
(if different from above): (bank account, credit card)

Payment options: Equalized budget  30-day account  AIR MILES #: \_\_\_\_\_

### Delivery Address

Physical address: \_\_\_\_\_

City, province: \_\_\_\_\_ Postal code: \_\_\_\_\_ Size of home: \_\_\_\_\_ sq. ft.

Primary heat source: Oil  Propane  Electric  Other  How old is your furnace? \_\_\_\_\_

How is your hot water heated? Oil  Propane  Electric  Other

### To better understand your delivery needs, please provide size and location of your tanks and fill pipes.

#### Product: Heating oil

Fill pipe location: \_\_\_\_\_

Number of tanks: \_\_\_\_\_ Tank size: \_\_\_\_\_

Tank location: \_\_\_\_\_

Current tank level:

Full  3/4  1/2  Empty  Not sure

Worry-free automatic delivery: Yes  No

Annual consumption: \_\_\_\_\_

#### Product: Propane

Fill pipe location: \_\_\_\_\_

Number of tanks: \_\_\_\_\_ Tank size: \_\_\_\_\_

Tank location: \_\_\_\_\_

Current tank level:

Full  3/4  1/2  Empty  Not sure

Equipment Type: Furnace  Hot water heater

Fireplace  Range  Other

Annual consumption: \_\_\_\_\_

**Privacy disclaimer**

Irving Energy respects your right to privacy and we want to ensure that you understand how we use your personal information. Your personal information may be used by Irving Energy for credit purposes and account information/updates. Do you consent to such collection, use and disclosure? Yes  No

Your email address will also be used to send you periodic marketing messages. Do you consent to receive such messages? You may withdraw your consent at any time. Yes  No

I hereby certify the above information to be true and complete. I authorize and consent to Irving Energy obtaining and exchanging credit information with any person or corporation with whom I have, or propose to have financial relations. I have read and agree to be bound by all of the terms and conditions contained on the Personal Account Agreement (below) and have received a copy of said document.

Dated the \_\_\_\_\_ day of \_\_\_\_\_ 20 \_\_\_\_\_

\_\_\_\_\_  
Applicant(s) name (please print)

\_\_\_\_\_  
Signature(s)

You can send your application to us by emailing it to **[newcustomer@irvingoil.com](mailto:newcustomer@irvingoil.com)** or by faxing it to **1.877.478.1513**. If you have any questions, please email us at the address above or call us at **1.888.310.1924**.

## **Personal account application – Terms and conditions**

The Company will endeavour to provide an adequate reserve of fuel in the Customer's storage tank(s) (the "Fuel"), however, if the reserve should at any time fall to below an adequate level, the Customer shall immediately so advise the Company.

Any proposed changes to be made to the Customer's storage tank(s), fill pipe or equipment, including change in location or delivery requirements, shall immediately be reported by the Customer to the Company as these changes may affect delivery planning.

The price to be paid by the Customer for Fuel supplied hereunder shall be the Company's invoice price at the time and place of each respective delivery.

The Customer agrees to make payment to the Company for all Fuel and services supplied hereunder, according to the terms of the account, including the payment of any interest charges determined on overdue amounts. Interest will be charged on overdue amounts at 2% per month or 26.82% yearly.

The Company shall not be obligated to supply the Customer with Fuel to the extent that any event or condition reasonably beyond the control of the Company affects, prevents, restricts or delays the production, transportation, delivery or sale of Fuel including without limiting the generality of the foregoing; storm, flood, earthquake or other acts of God, impassable roads; accident, fire or explosion, hostilities of war or civil unrest; strikes, lockouts or other labour disturbances or loss, curtailment or shortage of equipment, labour or materials.

The Company will continue to monitor and assess annually the Customer's information obtained from credit reporting agencies, government agencies, credit grantors or any persons, such information as the Company may require at any time in connection with the credit hereby applied for or hereafter granted, and the information obtained may be exchanged with credit reporting agencies and/or other credit grantors with whom the Customer may deal in the future.

The terms and conditions of this agreement shall automatically continue each year, unless either party notifies the other in writing 30 days prior to its intention to terminate. The Company may, however, immediately terminate this agreement in the event the Customer commits any act in violation of these terms and conditions.

This agreement may be executed and transmitted electronically in separate counterparts bearing original or facsimile or other electronic signatures and each such counterpart when taken together shall constitute one and the same agreement.